



# Chromebook FAQs for Parents



IT SUPPORT

[www.tech.selmausd.org](http://www.tech.selmausd.org)

## Content Filtering

Selma Unified School District makes the safety of each student a top priority. We have several systems and tools in place to ensure that our students can access as much of the valuable information on the Internet and as little of the inappropriate content as technically and humanly possible.

### GoGuardian

We manage all district owned Chromebooks using Google's management console. This helps us configure each one to run through our content filtering system (GoGuardian) regardless of time or place. The filtering works the same whether the student is at school or at the coffee shop on Saturday afternoon. This means that there will be many sites your child won't be able to use on their Chromebook, but they will be able to access all the sites and content they need to complete homework for class. Selma Unified School District complies with all [CIPA](#) and [COPPA](#) regulations.

We encourage you to download the GoGuardian Parent App referenced in another handout.

## General Precautions

- No food or drink is allowed next to your Chromebook while it is in use.
- Cords, cables, and removable storage devices must be inserted carefully into the chromebook
- Never transport your Chromebook while the screen is open, or when the power cord plugged in.
- Chromebooks must remain free of any writing, drawing, or stickers.
- Vents CANNOT be covered, allow proper ventilation to flow under the Chromebook.
- Chromebooks should never be left in a vehicle or any unsupervised area.
- The Chromebook screens can be easily damaged! The screens are particularly sensitive to damage from excessive pressure on the screen.
- Do not lean or put pressure on the top of the Chromebook when it is closed.
- Do not store the Chromebook with the screen in the open position.
- Do not place anything near the Chromebook that could put pressure on the screen.
- Do not place anything on the keyboard before closing the lid (e.g. pens, pencils, headphones, or disks).

**NEED SUPPORT? E-mail [itsd@selmausd.org](mailto:itsd@selmausd.org) or call (559) 898-6503**

Or reach us online at [www.tech.selmausd.org](http://www.tech.selmausd.org)